

FINAL Container Contamination Monitoring Report – 2024

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SCS ENGINEERS

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Table of Contents

Section		Page
1.0 Ex	ecutive Summary	2
2.0 Me	ethodology	3
2.:	1 Route Selection	3
2.:	2 Equitable Account Selection	4
2.3	3 Data Tools	4
3.0 Me	easuring Contamination	5
4.0 Re	sults	
4.:	, , ,	
4.3	2 Overall Route Review Results	7
4.3	3 Contamination and Landfill Fullness Comparison	10
4.4	4 Observations	12
5.0 C o	mmercial Outreach	12
6.0 Re	commendations	14
	Tables	
Table 1.	Overall Contamination Monitoring Results	3
Table 2.	Total Number of Route Reviews by Sector	4
Table 3.	Containers Audited per Jurisdiction	4
Table 4.	CalRecycle EAR Reporting Data	7
Table 5.	Overall Route Review Contamination Results	8
Table 6.	Overall Number of Containers and Outreach Tags by Sector	8
Table 7.	Container Observations by Member Agency	9
Table 8.	Contamination by Sector	
Table 9.	Top 10 Contaminants in Each Waste Stream	
Table 10	Outreach Communications by Container Material Type	13
Appen	dices	
Appendi Appendi Appendi Appendi Appendi Appendi Appendi	Recology Routes Audited by Day RecycleSmart Routes D Implementation Form D Oops Tag F Great Job Tag	

1.0 EXECUTIVE SUMMARY

The Central Contra Costa Waste Authority (RecycleSmart) develops and delivers high-quality cost-effective solid waste reduction, recycling, and refuse programs that provide and promote sustainability to the community. RecycleSmart selected SCS Engineers (SCS) to conduct the 2024 route reviews for the container contamination monitoring program (Program) to comply with Senate Bill (SB) 1383. The goals of the Program are to visually inspect organics, recycling, and Landfill containers, to communicate instances of contamination to generators, and to prepare the appropriate data for the CalRecycle Electronic Annual Report (EAR) and Implementation Record.

SB 1383 defines a route review as a visual inspection of containers along a hauler route to assess container contamination. Every hauler route must be reviewed annually. This can be accomplished with a subset of randomly selected containers to be audited. The route reviews performed by SCS comply with the requirements in the California Code of Regulations (CCR), Title 14, Division 7, Chapter 3, Article 6.2, and Section 18984.5, which requires identifying any prohibited container contaminants found in all three streams (e.g., Landfill, recycling, and organics).

The 2024 route reviews were performed the week of September 30 – October 4. A total of 69 routes were inspected: 25 Landfill, 24 recycling, and 20 organics routes. For each route, a minimum of 25 accounts were selected to be reviewed. Additional accounts were selected in case waste containers were not set out by the residential or commercial account. Carts marked as not set out were not located on the curb on the day of collection or were located inside a privately locked enclosure. Inaccessible containers were marked in Zabble as not set out by field staff.

In 2024, the Authority contracted with Zabble, a route monitoring software tool, to pilot the software and assess its ability to expedite field work and improve the analysis of survey findings.

The overall results showed that 2,012 containers were included in the study, and 923 (46%) had prohibited contaminants in the containers (**Table 1**). Of the 923 contaminated containers, 610 residential oops tags were distributed. The remaining 313 were commercial and multifamily containers. SCS attempted to conduct follow-up outreach through a phone call, email, or in-person site visit for each commercial and Multi-Family Dwelling (MFD) account with prohibited contaminants. This form of follow-up communicates the contamination directly to the personnel at these locations most likely able to influence changes to sorting practices. Staff identified 669 containers that had no contamination. A total of 248 containers were empty upon inspection and 172 containers were not set out, which together reflects approximately 20% of the accounts targeted for visual inspection.

Table 1. Overall Contamination Monitoring Results

Material Type	Total Number of Containers	Prohibited Contaminants	No Prohibited Contaminants	Empty	No Set Out	Oops Tag Left Onsite	Great Job Tags Left Onsite
Landfill	669	496	86	54	33	496	72
Mixed Recycling	669	348	229	58	34	348	164
Mixed Organics	669	496	86	54	33	496	72
Food Waste	81	13	29	39	0	13	0
Total	2,012	923	669	248	172	923	528

2.0 METHODOLOGY

The goal of the route reviews is to comply with the requirements of **Section 18984.5** of the SB 1383 regulations. In 2022, RecycleSmart and SCS Engineers developed a Route Review Methodology and Contamination Protocol (Methodology). The Methodology is updated periodically based on field experience. Pursuant to the Methodology, a selection of Landfill route accounts is chosen, and the recycling and organics containers associated with each Landfill account are inspected at the same time, even though, for the commercial routes, the recycling and organics service may occur on a different day.

The selected residential and commercial Landfill account information was obtained from Republic Services and placed in the Zabble database for data collection during the study. In addition to targeting at least 25 accounts per route, the selected accounts take the variable population of each member agency into consideration.

In advance of the fieldwork, RecycleSmart notified the Republic Services customer service team, relevant police departments, and member agency liaisons regarding the fieldwork. In addition, field staff carried a letter from RecycleSmart explaining the project (**Appendix A**).

Field staff arrived at their designated neighborhood(s) an hour or two prior to the residential collection truck. The commercial routes start as early as 3:30 am, therefore the commercial visual audits were performed the day before their service day, which allowed field staff to view container contents prior to service.

2.1 ROUTE SELECTION

RecycleSmart directed SCS to select, at a minimum, 25 accounts per route. See **Appendix B** for the list of RecycleSmart routes and **Appendix C** for a complete list of routes audited by day. For commercial routes, there are more Landfill routes than recycling and organics routes. By auditing all commercial Landfill routes, in turn, all commercial recycling and organics routes were inspected as well.

The number of routes for each sector by commodity type that were visually inspected is shown in **Table 2**. For every residential Landfill route viewed, the corresponding recycling and organics routes were also viewed because they are serviced on the same day.

Table 2. Total Number of Route Reviews by Sector

Sector	Number of Landfill Routes	Number of Recycling Routes	Number of Organics Routes	Total Number of Routes
Residential	16	16	17	49
Commercial	9	8	3	20
TOTAL	25	24	20	69

2.2 EQUITABLE ACCOUNT SELECTION

RecycleSmart oversees solid waste services for six member agencies, including a portion of unincorporated county. For each member agency to be equitably represented, population is considered in addition to selecting 25 accounts per route. **Table 3** displays the population percentage of each jurisdiction and the percentage of audited containers for the 2024 route reviews.

Table 3. Containers Audited per Jurisdiction

Member Agency	Containers Audited	Percent of Total Visits	Population % of Service Area
Danville	389	19.33%	18.81%
Contra Costa County (RecycleSmart)	460	22.86%	24.38%
Lafayette	163	8.10%	10.87%
Moraga	255	12.67%	7.21%
Orinda	127	6.31%	8.17%
Walnut Creek	618	30.72%	30.56%
Total	2,012	100%	100.00%

2.3 DATA TOOLS

RecycleSmart chose to utilize the Zabble software platform to collect and analyze field data. The selected accounts for each route were uploaded into the Zabble application before commencing fieldwork. Field staff used the mobile Zabble app to note the percentage of prohibited contaminants by material type in the field (e.g., food, plastic bottles, loose plastic film, paper towels, etc.). Using the app, field staff were able to utilize their phone camera and an integrated Al model to identify the fullness level of the container, identify contaminants in the waste, and the contamination level.

During the data review process, SCS worked with Zabble staff to translate the commercial and multifamily data for upload into the Recyclist program. This was done for ease of use by the City and Republic staff, and to ensure the longevity of the data, as the Recyclist program is used to carry out daily outreach and education functions.

3.0 MEASURING CONTAMINATION

A description of the process for determining the level of container contamination is required by **Section 18984.6** – Recordkeeping Requirements for Container Contamination Minimization. SCS followed the process below to determine the level of contamination in each container.

Field staff noted the presence of prohibited contaminants in the container by quadrant (i.e., looking from the top down and visually separating the container contents into four sections), and then assessed the entire container contents. Staff assumed that what was visible at the top of the container was representative of the material at the bottom of the container. This allowed staff to minimally disturb the container's contents. Field staff used the Zabble app to then record observations in the field.

During the inspection, field staff recorded the following information for each account for each stream in the Zabble app.

- Name on account
- Address of residence or commercial account
- Route number
- The date of route review
- Recorded if the container had prohibited contaminants, no prohibited contaminants, was empty, or not set out.
- If there was unusual or extreme contamination in a container, the hauler was contacted
- Recorded if an 'Oops' or 'Great Job' tag was left for up to three containers per set out.
- Acceptable materials include:
 - <u>Commingled Organics:</u> fruit and pits, vegetables, cooked and raw meat, bones, cooked food/leftovers, grains/nuts, dairy, eggshells, coffee grounds, and paper filters, tea bags and leaves, food-soiled paper (e.g. pizza boxes, paper towels, uncoated paper plates), bamboo and chopsticks, grass, weeds, leaves, hay and straw, plant and flower trimmings, wood chips, cacti, small branches, clean wood small pieces of natural (unpainted/treated/no metal) wood, woody shrubs (all wood must be 4 feet or less in length and 6 inches in diameter), and BPI-certified compostable bags.
 - <u>Food Recycling Project:</u> fruit and pits, vegetables, cooked and raw meat, bones, cooked food/leftovers, grains/nuts, dairy, eggshells, coffee grounds and paper filters, tea bags, food soiled napkins, food soiled paper towels, and BPI-certified compostable bags or clear plastic bags.
 - Single Stream Recyclables: paperback books, telephone books, paper bags, tissue paper (gift type), paper gift wrap (nonmetallic or glitter), paper tubes, glossy paper, clean cardboard, paper boxes, clean office paper, newspaper, catalogs, clean paper egg cartons, paper envelopes (window ok), shredded paper contained in clear or paper bag, glass bottles/containers, clean aluminum and empty aerosol cans, clean pots and pans, cookie sheets, pie pans, metal pet food cans, plastic containers #1-#7, water bottles, bottles and jugs, bundled plastic bags, plastic 5-gallon buckets, plastic laundry hampers and small solid plastic toys (no mix of materials).

- Landfill: Black bags, paper milk cartons, paper ice cream cartons, Tetra Pak cartons, coated food-related paper containers, ALL "Compostable" and "Biodegradable" plastics (except BPI-certified compostable bags, which can go in organics), to-go drink cups and lid, paper coffee cups, juice pouches, soft plastic packaging (e.g. chip bags and snack packaging), plastic envelopes, padded envelopes, Polystyrene, meat trays, peanuts, tempered glass windows, mirrors, stone dishware, binders, animal waste, contaminated paper, diapers, feminine products, fireplace ash, hoses, drip/irrigation tubing, wrappers, "crunchy" plastic bags, laminated items, leather, textiles, rope, photos, straws, all single use utensils, most toys, toy packaging with mixed materials
- Special Handling (should not be in any container): treated wood waste, batteries (all types), e-materials, fluorescent lamps, paint and other hazardous materials, obvious C&D materials including dirt, concrete, rock, insulation, etc. Medications, sharps (needles), usable textiles, bulky and large items, furniture, large scrap metal and wood pallets.

The following protocols were followed in the field:

- If a container contained bagged materials, field staff did not open bags, but did their best
 to accurately identify acceptable and non-acceptable materials. Staff only looked at the
 top portion of the container and did not sift through the container or remove any
 contents.
 - In the case that all materials available for auditing were bagged, field staff carefully opened the top bag to assess container contents.
- Images were taken in the field to properly use the Zabble application but were not saved in Zabble due to privacy concerns.
- If the route review included a commercial or MFD account with multiple bins or enclosures, the auditor reviewed all containers in one enclosure at that location, regardless of how many enclosures were present.
- If the residential container contained **any** prohibited items, an oops tag was left. It is possible that up to three oops tags per account were left depending on contamination in each material stream.
- For commercial and multifamily accounts with any unacceptable materials, follow-up included phone, email, and/or in-person communication with the account contact. This was done instead of an Oops tag being left on the container as the Oops tag may not reach the individuals who can influence upstream behavior. The follow-up was logged as an activity on the account holder's Recyclist generator page.

4.0 RESULTS

The below tables and figures outline the findings of the 2,012 inspected containers from the October route reviews conducted in 2024.

4.1 CALRECYCLE REPORTING

SB 1383 requires jurisdictions to conduct annual container contamination minimization observations. **Table 4** provides the data required for CalRecycle reporting from the 2024 route reviews, which will be included in the August 2025 EAR. See **Appendix D** for a copy of CalRecycle's Implementation Form. The Table displays the number of route reviews conducted and targeted outreach delivered to generators. The targeted outreach includes both the Oops tags left at residential accounts and the follow-up outreach conducted for commercial accounts.

Table 4.	CalRecycle EAR Reporting Data
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Jurisdiction Name	Route Reviews	Number of Routes Audited for Prohibited Container Contaminants	Waste Evaluations	Number of Notices, Violations, or Targeted Education Materials Issued to Generators
Danville	TRUE	13	FALSE	181
Contra Costa County (RecycleSmart)	TRUE	17	FALSE	213
Lafayette	TRUE	5	FALSE	95
Moraga	TRUE	8	FALSE	118
Orinda	TRUE	5	FALSE	63
Walnut Creek	TRUE	21	FALSE	253
Total	_	69		923

4.2 OVERALL ROUTE REVIEW RESULTS

Table 5 highlights the number of containers audited by material category if prohibited contaminants were found, if no prohibited contaminants were found, or if the container was empty or not set out. The results show that of the 2,012 total audited containers, 923 (46%) of the accounts had prohibited contaminants, 669 (33%) of the accounts had no prohibited contaminants, 248 (12%) containers were empty, and 172 (9%) containers were not set out.

Table 5. Overall Route Review Contamination Results

Material Type	Number of Containers	Prohibited Contaminants	No Prohibited Contaminants	Great Job Tags Left Onsite	Empty	Not Set Out
Landfill	669	496	86	72	54	33
Mixed Recycling	669	348	229	164	58	34
Mixed Organics	593	66	325	292	97	105
Food Waste	81	13	29	0	39	0
Total	2,012	923	669	528	248	172

SCS provided recommended changes to the "Oops" and "Great Job" tags developed by RecycleSmart to be inclusive of material types frequently encountered in the field. The updated tags are shown in **Appendix E & F.** "Oops" tags were attached to residential containers where contamination was observed. "Great Job" tags were left on residential containers that were free of contamination. **Table 5** highlights the number of containers that received outreach tags by material type. The number of outreach tags includes commercial accounts that were contacted via phone call and/or email to communicate the contamination found.

Table 6 shows the number of containers that received outreach tags by sector. SCS used the check box in Zabble to capture instances of follow-up communication. This communication is included in the below table. Outreach tags were used for residential customers instead of commercial. The 2,012 accounts receiving contamination outreach includes the calls, emails, and in-person site visits conducted.

Table 6. Overall Number of Containers and Outreach Tags by Sector

Sector	Number of Containers	Contamination Outreach Received	Great Job Tags	Empty	No Set Out
Residential	1314	610	528	24	152
Commercial	626	267	0	214	20
Multifamily	72	46	0	10	0
Total	2,012	923	528	248	172

Table 7 displays the number of containers audited in each member agency.

Table 7. Container Observations by Member Agency

Member Agency	Containers Audited	Contamination Outreach	Great Job Tags	Empty	No Set Out
Danville	389	181	89	49	36
Contra Costa County	460	213	169	32	28
Lafayette	163	95	38	14	11
Moraga	255	118	92	1	44
Orinda	127	63	31	14	12
Walnut Creek	618	253	109	138	41
Total	2,012	923	528	248	172

Field staff Table 8 displays the average contamination in each waste stream by sector type.

Table 8. Contamination by Sector

Waste Stream	SFD Average Contamination	COM Average Contamination	MFD Average Contamination	Average Contamination
Landfill	25.7%	41.4%	45.0%	30.6%
Mixed Recycling	10.4%	14.1%	5.0%	11.5%
Mixed Organics	2.6%	8.6%	15.0%	3.5%
Food Waste	N/A	9.1%	N/A	9.1%
Average Contamination	13.5%	24.6%	21.7%	16.5%

4.3 CONTAMINATION AND LANDFILL FULLNESS COMPARISON

A lack of landfill container capacity is a common cause of contamination in recycling and organic streams. Comparing contamination levels with space available in the corresponding landfill stream shows the relationship between available capacity and contamination.

Figure 1 displays the relationship between landfill container fullness percentage and contaminants found in the corresponding recycle bin. Contamination in recycling containers fluctuates around an average of nine percent or above regardless of landfill stream availability.

While there's an observable increase in contamination when landfill containers are completely filled, there's no definitive pattern linking fullness to the primary cause of contamination in recycling containers.

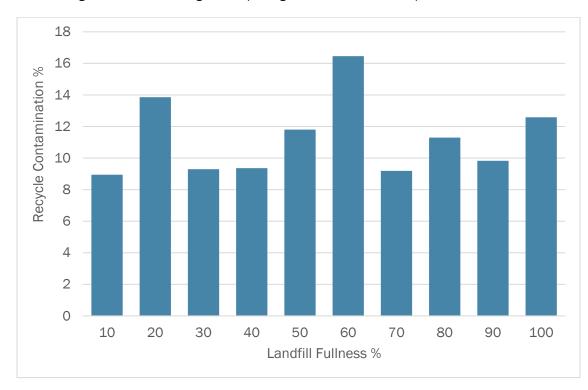


Figure 1. Average Recycling Contamination by Landfill Fullness

Figure 2 exhibits the connection between organic container contamination and landfill container capacity. The average percentage of contamination peaked at over eight percent when there was no space left in landfill containers, however, contaminants were found in varying amounts at all percentages of landfill fullness.

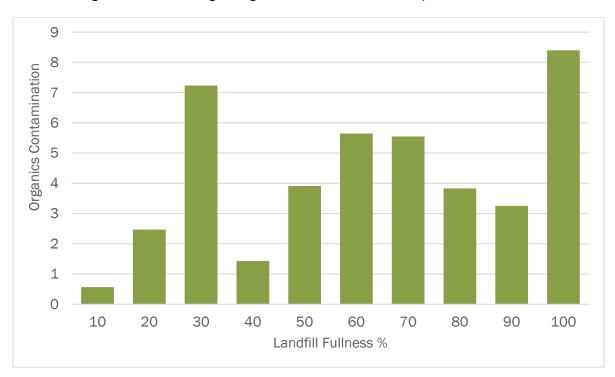


Figure 2. Average Organics Contamination by Landfill Fullness

4.4 OBSERVATIONS

The SCS team observed the sorting patterns of residential and commercial generators. **Table 9** displays the type of contamination found in each material type.

Table 9. Top 10 Contaminants in Each Waste Stream

Top Landfill Contaminants		Top Recycle Contaminants			Top Organics Contaminants		
Contaminant	Count	Contaminant	Count		Contaminant	Count	
Paper Towels	286	Loose Plastic Film	222		Loose Plastic Film	27	
Food Scraps	222	Opaque Plastic Liner Bags	113		Plastic Liner Bags	17	
Recyclable Paper	176	Paper Towels	72		Plastic Bottles	10	
Cardboard	108	Snack Wrappers	34		Aluminum Cans	8	
Plastic Tubs and Jugs	106	Aseptic/Gable Top Cartons	20		Plastic Containers	7	
Aluminum Cans	90	Polystyrene	19		Coated Paper Cup	4	
Plastic Bottles	80	Receipt Paper	14		Latex Gloves	4	
Compostable Plates	61	Food Scraps	13		Glass Bottle or Jar	3	
Tin Cans	30	Latex Gloves	10		Pet Waste	3	
Plastic Cups	23	Textiles	9		Receipt Paper	3	

^{*}Upon review, seven accounts were found to be labeled as having "Prohibited Contaminants", without any contaminants selected. Due to privacy concerns, a "Don't Save Images" feature in Zabble was enabled during the project, and therefore, our team is unable to identify the prohibited contaminants for these containers.

For both sectors, the highest contamination was found in the Landfill stream, which was contaminated with food scraps, food-soiled paper, and recyclable containers. The recycling stream had less contamination than the Landfill stream, however, it had noticeable patterns as well. The main contaminants found in the recycling stream were opaque plastic bagged recycling, loose plastic film, polystyrene products, and paper towels. The organics stream was found to have the least contamination, with the main contaminants being loose plastic film and plastic bagged organics.

Consistent with previous observations, SCS identified that residents mainly used their organics containers for yard trimmings. Food scraps and food-soiled paper were less common in residential organics bins. The organic stream was the least contaminated overall, however, when contamination was found in the organics stream, it was mainly plastic film, plastic bags and plastic bottles. Plastic liner bags are an approved material for the Food Recycling Program (FRP). Fourteen of the audited commercial accounts participate in the FRP. In these cases, plastic liner bags were not marked as contamination.

5.0 COMMERCIAL OUTREACH

RecycleSmart staff members and SCS noted that outreach tags left on commercial and MFD containers were unlikely to reach the responsible party. To notify the proper personnel, SCS followed up with phone calls and emails to communicate about instances of contamination. In-person

outreach was conducted to the commercial and MFD accounts that were identified to have >50% contamination using the data from the visual inspections. These site visits took place during the two weeks following visual inspections. **Table 10** describes the 240 outreach attempts delivered to the commercial and MFD accounts with prohibited contaminants. The majority of the high-contamination generators received both virtual and in-person follow-up communication. See **Appendix G** for a list of commercial and multifamily generators who received follow up communication

Table 10. Outreach Communications by Container Material Type

Contact Type	Number of Contacts
Voicemail	15
Phone Call / Email	163
Site Visits	49
Letter	13
Total	240

Each follow-up communication was logged into Recyclist as an activity. Fifteen commercial accounts were contacted more than once with follow-up emails, phone calls, or site visits. The generators were generally receptive to the outreach they received. In-person outreach efforts were well received by commercial customers. Field staff engaged with customers on their sorting practices and briefly met with decision-makers to identify necessary changes to reduce contamination. The in-person outreach encouraged decision-makers to have conversations about changes in purchasing and sorting.

During follow-up technical assistance, our team assisted a restaurant owner with diverting food waste to organic carts by emphasizing the extra costs associated with disposing of the same material in the landfill. The owner requested signage and stickers to increase diversion within the restaurant.

6.0 RECOMMENDATIONS

After conducting the 2024 route reviews SCS recommends the following:

- Target outreach to residential customers to highlight the inclusion of food scraps and food-soiled paper in the organics carts. It will be important to highlight the conveyance of this material to the cart should be plastic-free as well.
- Promote the use of BPI-certified bioplastic bags for food scraps to increase diversion.
- Focus messaging to share information about plastic film contamination in recycling and organic streams. Loose plastic film is a top contaminant in the recycling and organics waste streams.
- Provide clear and consistent messaging about placing paper towels in the organics container. Paper towels are a top contaminant in the landfill and recycling waste streams.
- Continue to provide in-person outreach to commercial customers following route audits with high contamination. We recommend coordinating follow up with Republic Services Sustainability Advisors for this outreach campaign.
- Continue to provide contamination outreach to property managers of multi-family dwellings through phone calls and emails. Staff identified that MFDs were frequently managed by an offsite company. This made it increasingly difficult to talk to key personnel capable of communicating with their residents and making changes to service levels.

Appendix A - Field Letter



October 2024

RecycleSmart is in your neighborhood today performing 'lid-flips' and visually inspecting carts for proper sorting as required by state law.¹.

Who is RecycleSmart?

RecycleSmart is a government Joint Powers Authority (JPA) whose Member Agencies include the Cities and Towns of Orinda, Lafayette, Moraga, Walnut Creek, Danville and certain communities in unincorporated Central Contra Costa County (Alamo, Blackhawk, and Diablo). RecycleSmart manages the Franchise Agreement with Republic Services for the collection of residential, multi-family, and commercial organics, recycling, and landfill materials, and with Mt. Diablo Resource Recovery for the processing of recyclable materials. For more information about RecycleSmart visit recyclesmart.org.

Who is SCS Engineers?

SCS Engineers is helping RecycleSmart conduct lid-flips.

Why is RecycleSmart looking in my carts?

A new state law Senate Bill (SB) 1383 requires that every city, town, and county conduct annual route audits to monitor contamination, including the proper sorting of organics (food scraps, yard trimmings, and uncoated food-soiled paper) from landfill, and provide education and outreach to residents. Organics make up over half of the material going to local landfills and contribute to climate change. For more information about SB 1383 visit RecycleSmart.org/1383.

What will happen if I put something in the wrong cart?

If you put something in the wrong cart, our team will leave a "cart tag" explaining what materials or contamination was discovered, and tips for proper sorting. Note: Republic Services does not have to service contaminated carts. If your cart is not serviced due to contamination found by a Republic Services driver, call Republic Services at (925) 685-4711.

Whom should I contact with additional questions?

Visit RecycleSmart at RecycleSmart.org or call (925) 906-1801.

If your cart(s) were not serviced due to contamination observed by Republic Services, please contact them directly at (925) 685-4711 to arrange a solution.

¹ Your city or town Police Department are aware that RecycleSmart is conducting these lid-flips as required by state law.

Appendix B

RecycleSmart Routes

Sector	Collection Truck Type	Commodity	#Routes	# Stops/day	Number of collection days per week	#Stops / week per route	# Stops / week for all routes	% of stops per week	Performance Evaluation SB 1383 Measurements - Number of conter reviews for all routes	Performance Evaluation SB 1383 Measurement per route
Residential										
Residential	Side-Load / Curatto	Trash	13	1100	5	5500	71500	96%	325	25
Residential	Burro	Trash	3	200	5	1000	3000	4%	75	25
Sul	btotal Residential Tra	ash	16				74500		400	50
Residential	Side-Load / Curatto	Recycle	13	1100	5	5500	71500	96%	325	25
Residential	Burro	Recycle	3	200	5	1000	3000	4%	75	25
Sub	total Residential Rec	ycle	16				74500		400	50
Residential	Side-Load / Curatto	Organics	14	1100	5	5500	77000	96%	350	25
Residential	Burro	Organics	3	200	5	1000	3000	4%	75	25
Subt	otal Residential Orga	anics	17				80000		425	50
Commercial										
Commercial	Cart / RL / Combo	Trash	2	400	6	2400	4800	48%	50	25
Commercial	Front-Load	Trash	7	125	6	750	5250	52%	175	25
Suk	ototal Commercial Tra	ash	9				10050		225	50
Commercial	Cart / RL / Combo	Recycle	2	1100	6	6600	13200	75%	50	25
Commercial	Front-Load	Recycle	6	125	6	750	4500	25%	150	25
Subt	total Commercial Rec	cycle	8				17700		200	50
Commercial	Cart / RL / Combo	Organics	1	200	5	1000	1000	44%	25	25
Commercial	Cart / RL / Combo	Food Waste	2	125	5	625	1250	56%	50	25
Subt	otal Commercial Orga	anics	3				2250		75	50
	Total		69				259000		1725	300

Appendix C
RecycleSmart Routes Audited by Day

Route #	Service Area	9/30/2024	10/1/2024	10/2/2024	10/3/2024	10/4/2024	10/10/2024
840		75	0	0	0	0	0
841		84	0	0	0	0	0
842		75	0	0	0	0	0
640		46	0	0	0	0	0
641		77	0	0	0	0	0
848		0	76	0	0	0	0
853		0	81	0	0	0	0
862		0	76	0	0	0	0
903		0	78	0	0	0	0
908		0	76	0	0	0	0
843		0	0	75	0	0	0
852		0	0	81	0	0	0
861		0	0	90	0	0	0
904		0	0	93	0	0	0
906		0	0	77	0	0	0
907		0	0	81	0	0	0
847		0	0	0	75	0	0
850		0	0	0	84	0	0
851		0	0	0	87	0	0
860		0	0	0	75	0	49
902		0	0	0	81	0	0
905		0	0	0	89	0	0
844		0	0	0	0	75	0
845		0	0	0	0	81	0
846		0	0	0	0	75	0
Total		357	387	497	491	231	49
						Total Audits	2012

Appendix D

Implementation Form

Implementation Record Requirements	Description or Data	File Location	Regulatory Reference
A description of the jurisdiction's process for determining the level of container contamination.			14 CCR Section 18995.2 (f)(4) 14 CCR Section 18984.6 (a)(1)
If applicable, documentation of waste evaluations performed, including information on targeted route reviews conducted as a result of the studies. The documentation shall at a minimum include dates of the studies, the location of the solid waste facility where the study was performed, routes, source sector (e.g. commercial or residential), number of samples, weights and ratio of prohibited container contaminants and total sample size.			14 CCR Section 18995.2 (f)(4) 14 CCR Section 18984.6 (a)(3)
Copies of all notices issued to generators with prohibited container contaminants.			14 CCR Section 18995.2 (f)(4) 14 CCR Section 18984.6 (a)(4)
Documentation of the number of containers where the contents were disposed due to observation of prohibited container contaminants.			14 CCR Section 18995.2 (f)(4) 14 CCR Section 18984.6
Copies of all documentation of route reviews.			14 CCR Section 18995.2 (f)(4) 14 CCR Section 18984.6 (a)(5) 14 CCR Section 18995.1 (d)
Copies of all enforcement actions (related to route reviews) required by 14 CCR Section 18995.4 of this chapter, including Notices of Violation and penalty orders.			14 CCR Section 18995.2 (f)(4) 14 CCR 18995.1 (d)(2)
A list of the date(s) that the jurisdiction determined an entity complied with a Notice of Violation and the evidence that supports that compliance determination.			14 CCR Section 18995.2 (f)(4) 14 CCR 18995.1 (d)(3)
Copies of notices and educational material provided as required by this section.			14 CCR Section 18995.2 (f)(4) 14 CCR 18995.1 (d)(4)

Instructions and Guidance

A jurisdiction may reed its contaminar or minimalativa equivaments by concluding route reviews. The optional assistance table orbitise guidance or notice review occumentative.

Pervice or notice review occumentative.

Pervice or notice review occumentative.

Pervice or notice is procured in the subject of successive or notice in the control of the cont

14 OCR Section 188845 contains additional information on mula reviews

Jurisdictions may consider creating a separate Excel workbook to a lidress file size furifieldors.



Route Review Requirements	Regulatory References
A jurisdiction wrall generate a written or electronic report for each inspect on route review and compiliance review conducted pursuant to the orreport. Each record shall include, at a minimum, the following information.	
(1) Secondary Information for this subject is straighted on the inspectation of the remainded on the remainded of the remainded on the remainded of the remainded on the remaind	14 00 % Swillow 18996-1 (c)

Provided below are optional tables to organize recordkeeping de	etals and are not required to be maintained i	n the Implementation Record.
Route Review Documentation	Description or Data	File Location
lauler Name		
is this a Targeted Route Review in relation to Container Containt valien? (Yea'No)	i i	
Person(s) Concucting Reute Review		
Deles(e) Review Consucted		
Description of Hauter Houte		
Description of Route Registr Location(e)		
Number of Containers Disposed due to Presence of Gentainer Gentamination		
Findings regarding compliance, including any Notices of Violation or educational materials that were issued.		
Any relevant environce europorting the findings, each ea, but not limited to, photographs and account records.		

Route Review Log										
Name or Account Name	Physical Address or Location	Container Contaminated	Contamination Notice Distributed	Notification Method	Container Contents Disposed	Education and Outreach Provided	Notice of Violation (NOV) Issued	Compliance Determination with NOV	Date of NOV Compliance Determination	Notes
Execute - Duciness Name	1231 Sireel, City, State, Zip	Yee	Yes	Letter	Year	Yes	Yes	Completed	6/15/2024	Acres

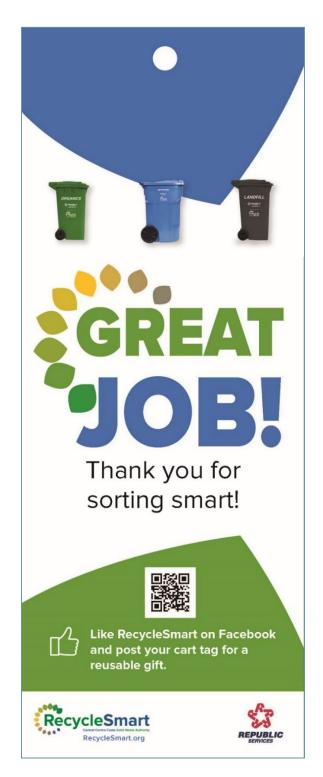
Appendix E

Oops Tag





Appendix F Great Job Tag





Appendix G

Commercial and Multifamily Follow-up Communication Conducted

Property	Street	City	Stream	Follow-up Communication
ORINDA PROFESSIONAL B	1 NORTHWOOD DR	Orinda	landfill	Site Visit
LA CASA VIA SHELL RIDGE PLAZA	110 LA CASA VIA	Walnut Creek	landfill	Site Visit
CASA VERANA PROF OFFICES	118 CAMINO PABLO	Orinda	landfill	Site Visit
THE SANDPIPER APTS-24 UNITS	1180 SARANAP AVE	Walnut Creek	landfill	Email
B-LINE CLEANERS	120 HARTZ AVE	Danville	recycle	Site Visit
ALTA VISTA 27-UNITS	1201 ALTA VISTA DR	Walnut Creek	recycle	Email
PG&E	1232 BOULEVARD WAY	Walnut Creek	landfill	Site Visit
SYDNEY PAIGE FOUNDATION	1243 BOULEVARD WAY	Walnut Creek	landfill	Site Visit
SEVEN ELEVEN STORE	1248 BOULEVARD WAY	Walnut Creek	landfill	Site Visit
CHICKEN & THE FARM INC	1322 BOULEVARD WAY	Walnut Creek	landfill	Site Visit
WALNUT CREEK FORD	1400 CARLBACK AVE	Walnut Creek	landfill	Site Visit
MERIDIAN APT HOMES (60 UNITS)	141 FLORA AVE	Walnut Creek	landfill	Email
LOS ALAMOS APARTMENTS-6 UNITS	1445 DANVILLE BLVD	Alamo	landfill	Email
146 DIABLO RD LLC	146 DIABLO RD	Danville	compost	Site Visit
BAR CAMINO	1470 N BROADWAY	Walnut Creek	landfill	Site Visit
ACS DISCOVERY SHOP WALNUT 1YD	1538 LOCUST ST	Walnut Creek	landfill	Site Visit
ROSSMOOR REALTY	1641 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
WALNUT CREEK LIBRARY	1644 N BROADWAY	Walnut Creek	compost	Site Visit
GSWC OFFICE FE OWNER LLC	1646 N CALIFORNIA BLVD	Walnut Creek	landfill	Email
TICE VALLEY GARDENS HOA *12*	1691 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
CARMEL HOUSE - 107 UNITS	1744 CARMEL DR	Walnut Creek	landfill	Email
HANK KAHN APTS 3-UNITS	1745 COLE AVE	Walnut Creek	landfill	Phone Call
SCOTT OFFICE BLDG	175 E PROSPECT AVE	Danville	compost	Site Visit
ALBORZ RESTAURANT	1829 MT DIABLO BLVD	Walnut Creek	landfill	Site Visit
TANA NAILS SALON	183 HARTZ AVE	Danville	recycle	Site Visit
HAROLD REQUA APTS (10 UNITS)	184 EL DORADO AVE	Danville	landfill	Email
ROSSMOOR RETAIL PARTNERS LLC	1908 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
ROSSMOOR RETAIL PARTNERS C/O	1914 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
DRM	1960 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
DEL VALLE HIGH SCHOOL	1963 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
SAFEWAY STORE #697	1972 TICE VALLEY BLVD	Walnut Creek	landfill	Site Visit
IL PAVONE RESTAURANT	2291 OLYMPIC BLVD	Walnut Creek	landfill	Site Visit
OAK TREE APTS - 16 UNITS	231 LAFAYETTE CIR	Lafayette	landfill	Phone Call
MARRIOTT HOTEL #95	2355 N MAIN ST	Walnut Creek	landfill	Email

Property	Street	City	Stream	Follow-up Communication
GALAXY HOTELS GROUP	2389 N MAIN ST	Walnut Creek	landfill	Site Visit
KOSICH PROPERTIES	240 LAFAYETTE CIR	Lafayette	landfill	Email
PETROLEUM & AMENITIES INC.	2411 OAK GROVE RD	Walnut Creek	landfill	Site Visit
CLUB VILLA-WC 340-UNITS	245 MASTERS CT	Walnut Creek	landfill	Email
PORSCHE WALNUT CREEK	2555 N MAIN ST	Walnut Creek	recycle	Site Visit
ULTIMATE SPORTS ASSOCIATION	2675 MITCHELL DR	Walnut Creek	landfill	Site Visit
SAN MIGUEL SWIM CLUB	2727 SAN CARLOS DR	Walnut Creek	landfill	Email
HOLIDAY INN EXPRESS/IHG HOTEL	2730 N MAIN ST	Walnut Creek	landfill	Site Visit
24 HOUR FITNESS TFH000885 6YD	2800 N MAIN ST	Walnut Creek	landfill	Site Visit
OAK TREE PLAZA	3000 DANVILLE BLVD	Alamo	landfill	Email
HOSKING	3003 CITRUS CIR	Walnut Creek	landfill	Email
CASTLE CREEK COMPANY	319 DIABLO RD	Danville	recycle	Site Visit
LAS TRAMPAS CENTER	3219 DANVILLE BLVD	Alamo	recycle	Voicemail
LAFAYETTE LIBRARY	3491 MT DIABLO BLVD	Lafayette	recycle	Site Visit
MC CAULOU'S DEPT STORE	3512 MT DIABLO BLVD	Lafayette	landfill	Site Visit
PEETS COFFEE #226	3518 MT DIABLO BLVD	Lafayette	landfill	Site Visit
BILL POY	3539 PLAZA WAY	Lafayette	landfill	Site Visit
TRADER JOE'S #115	3649 MT DIABLO BLVD	Lafayette	landfill	Site Visit
EASTSHORE PROPERTIES LLC *46*	3713 MT DIABLO BLVD	Lafayette	landfill	Phone Call
SHADELANDS PROFESSIONAL CENTER	400 N WIGET LN	Walnut Creek	landfill	Email
BLISS DANVILLE	408 HARTZ AVE	Danville	recycle	Voicemail
RILEY MADISON LLC	41 MORAGA WAY	Orinda	landfill	Site Visit
SMART & FINAL 81786 3YD TRASH	480 DIABLO RD	Danville	compost	Site Visit
CASA MARIA APARTMENTS-13 UNITS	50 CASA MARIA CT	Alamo	landfill	Site Visit
FIESTA LANE	50 LAFAYETTE CIR	Lafayette	landfill	Voicemail
ST JOHNS EVANGELIST	501 MORAGA WAY	Orinda	landfill	Site Visit
LAFAYETTE RESTURANT GROUP LLC	53 LAFAYETTE CIR	Lafayette	landfill	Site Visit
QUARRY HOUSE	8 QUARRY HOUSE DR	Orinda	landfill	Site Visit
DANVILLE SYCAMORE INN LLC	803 CAMINO RAMON	Danville	landfill	Email
BLACKBEAR DINER	807 CAMINO RAMON	Danville	landfill	Site Visit
MARK DUNN APTS (10 UNITS)	88 ESTATES DR	Danville	landfill	Email
ACALANES MASONIC BLD	925 MORAGA RD	Lafayette	landfill	Site Visit
DIABLO LODGE BKD024738 4YD MSW	950 DIABLO RD	Danville	compost	Site Visit
LAFAYETTE UNITED METHODIST	955 MORAGA RD	Lafayette	landfill	Site Visit
DR JAMES FIATARONE	99 BROOKWOOD RD	Orinda	landfill	Email
LAFAYETTE LAND CO	999 OAK HILL RD	Lafayette	landfill	Site Visit
MANGIA BENE RESTAURANT	1218 BOULEVARD WAY	Walnut Creek	landfill	Voicemail
WENDY'S	2955 N MAIN ST	Walnut Creek	landfill	Phone Call

Property	Street	City	Stream	Follow-up Communication
CHEVRON CVN094640 3YD MSW	2895 N MAIN ST	Walnut Creek	recycle	Phone Call
MICHAEL STEAD JEEP	2404 N MAIN ST	Walnut Creek	landfill	Phone Call
BRIAN J HOCKEL DDS	2651 OAK GROVE RD	Walnut Creek	landfill	Email
GREATER BAY-WC	1300 MT DIABLO BLVD	Walnut Creek	landfill	Email
156 DIABLO RD LLC	156 DIABLO RD	Danville	landfill	Email
VERSAILLES APTS - 48 UNITS	998 S THOMPSON RD	Lafayette	landfill	Phone Call
TOWLE THOMPSON	2229 OLYMPIC BLVD	Walnut Creek	landfill	Email
WALGREENS #4026	2900 N MAIN ST	Walnut Creek	landfill	Letter
VARSITY PAINTING	1620 TICE VALLEY BLVD	Walnut Creek	landfill	Phone Call
DIABLO HILLS, HOA 184-UNITS	1459 MARCHBANKS DR	Walnut Creek	landfill	Email
DIABLO MAZDA SUBARU	1840 N MAIN ST	Walnut Creek	recycle	Phone Call
WALNUT CREEK FORD	1413 CARLBACK AVE	Walnut Creek	landfill	Phone Call
M SERVICE	2008 MT DIABLO BLVD	Walnut Creek	landfill	Email
MM DANVILLE APTS LLC (144UNTS)	373 DIABLO RD	Danville	recycle	Email
ROSE GARDEN ASSOC	750 CAMINO RAMON	Danville	landfill	Email
EAST BAY MUD-MACHINE SHOP	3848 MT DIABLO BLVD	Lafayette	landfill	Email
ALAMO PROFESSONAL BUILDING	3176 DANVILLE BLVD	Alamo	landfill	Email
CLOCKTOWER LAFAYETTE	3575 MT DIABLO BLVD	Lafayette	landfill	Email
ROUND-UP SALOON	3553 MT DIABLO BLVD	Lafayette	landfill	Letter
ANDREW WHEELER	160 E PROSPECT AVE	Danville	landfill	Phone Call
CLEAN CLEANERS OF ORINDA	17 ORINDA WAY	Orinda	landfill	Email
BARRINGTON BKD024341 3YD MSW	400 W EL PINTADO	Danville	landfill	Email
CHEVRON CVN093805 2YD MSW	3177 DANVILLE BLVD	Alamo	landfill	Letter
BRADLEY TANKS, INC	402 HARTZ AVE, #C	Danville	recycle	Email
BURGER KING #6579	2855 N MAIN ST	Walnut Creek	landfill	Email
THE HANG OUT	1908 TICE VALLEY BLVD, #A	Walnut Creek	landfill	Email
TACO BELL	2410 N MAIN ST	Walnut Creek	landfill	Phone Call
LA CASA VIA SHELL RIDGE PLAZA	106 LA CASA VIA	Walnut Creek	recycle	Email
LESHER CENTER FOR THE ARTS	1601 CIVIC DR	Walnut Creek	recycle	Email
CVS 09815	738 BANCROFT RD	Walnut Creek	landfill	Phone Call
CREPES OOH LA LA	1548 LOCUST ST	Walnut Creek	landfill	Letter
GATEWAY CENTER	1850 MT DIABLO BLVD, #330	Walnut Creek	landfill	Email
RED DRAGONFLY LLC	1889 MT DIABLO BLVD	Walnut Creek	recycle	Email
ADG CARE SERVICES INC	205 EL PINTO	Danville	landfill	Email
CAMINO RAMON SHELL	811 CAMINO RAMON	Danville	landfill	Phone Call
ROSE GARDEN ASSOC	760 CAMINO RAMON	Danville	landfill	Email
ROSE GARDEN ASSOC	710 CAMINO RAMON, #200	Danville	landfill	Phone Call
DANVILLE BLVD ASSOC	3201 DANVILLE BLVD	Alamo	recycle	Email

Property	Street	City	Stream	Follow-up Communication
ALAMO WOMEN'S CLUB	1401 DANVILLE BLVD	Alamo	landfill	Phone Call
CREEKSIDE COMMUNITY CHURCH	1350 DANVILLE BLVD	Alamo	landfill	Email
OAKWOOD HEALTH CLUB	4000 MT DIABLO BLVD	Lafayette	landfill	Phone Call
LAFAYETTE TOWN CENTER	3600 MT DIABLO BLVD	Lafayette	compost	Email
ALAMO COURTYARD	3195 DANVILLE BLVD	Alamo	landfill	Email
DANVILLE BLVD PROP	1499 DANVILLE BLVD, #201	Alamo	landfill	Email
METRO LAFAYETTE RESTAURANT	3524 MT DIABLO BLVD, #B	Lafayette	compost	Phone Call
REED ROBERTSON	11 MORAGA WAY	Orinda	landfill	Voicemail
CVS 09939	50 MORAGA WAY	Orinda	compost	Phone Call
CROSS FIT ATI	462 HARTZ AVE	Danville	landfill	Letter
FIRST CHURCH OF CHRIST	24 ORINDA WAY	Orinda	recycle	Email
DANVILLE AUTO CARE CENTER	195 HARTZ AVE	Danville	recycle	Phone Call
SEAN WILHELMY	98 RAILROAD AVE	Danville	recycle	Voicemail
ROOTED COFFEE CO	2800 LARKEY LN	Walnut Creek	landfill	Email
FERAS ABUGHAVAN	2905 N MAIN ST	Walnut Creek	landfill	Phone Call
AAT GEARY MARKET PL, LLC	1504 GEARY RD	Walnut Creek	landfill	Email
THE KENSINGTON	1580 GEARY RD	Walnut Creek	compost	Email
MT DIABLO PLAZA	2175 N CALIFORNIA BLVD	Walnut Creek	recycle	Email
NOAH'S BAGELS	730 BANCROFT RD	Walnut Creek	landfill	Letter
DANVILLE COURT APTS(46 UNITS)	363 DIABLO RD	Danville	recycle	Letter
ALAMO SHELL	3188 DANVILLE BLVD	Alamo	recycle	Phone Call
STONEVALLEY CENTER	3160 DANVILLE BLVD	Alamo	recycle	Email
ROBERT & JANET SWEDBERG	3150 DANVILLE BLVD	Alamo	landfill	Email
RUBEY BLDG	3189 DANVILLE BLVD	Alamo	landfill	Email
D V CIGAR, FINE WINE & GIFTS	445 HARTZ AVE	Danville	landfill	Email
PINEGROVE OFFICE CO.	4 ORINDA WAY	Orinda	landfill	Email
ATRIUM VILLAS OF WC - 50 UNITS	1305 BOULEVARD WAY	Walnut Creek	recycle	Email
AMERICAN MECHANICAL SERVICES	1275 BOULEVARD WAY	Walnut Creek	landfill	Voicemail
FRANKS AUTO SVC	1255 BOULEVARD WAY	Walnut Creek	recycle	Email
CHICK-FIL-A	2750 N MAIN ST	Walnut Creek	landfill	Email
POST OFFICE - ROSSMOOR	1922 TICE VALLEY BLVD	Walnut Creek	recycle	Letter
LA CASA VIA SHELL RIDGE PLAZA	112 LA CASA VIA	Walnut Creek	landfill	Email
AT&T ATC000464 3YD MSW	1755 LOCUST ST	Walnut Creek	recycle	Email
1727 LACASSIE OWNERS ASSN *12*	1727 LACASSIE AVE	Walnut Creek	landfill	Email
AOWR - BLACK BEAR RESTAURANT	700 BANCROFT RD	Walnut Creek	compost	Email
ROSE GARDEN SHOP CENTER	720 CAMINO RAMON	Danville	recycle	Email
STONEVALLEY CENTER	3168 DANVILLE BLVD	Alamo	landfill	Email
TREBOR PROPERTIES - 17 UNITS	101 LAFAYETTE CIR	Lafayette	compost	Phone Call

Property	Street	City	Stream	Follow-up Communication
TACO BELL #30741	3501 MT DIABLO BLVD	Lafayette	compost	Phone Call
JP MORGAN CHASE	224 BROOKWOOD RD	Orinda	landfill	letter
SOURDOUGH AND COMPANY	241 HARTZ AVE	Danville	landfill	Email
FAZ BAKERY	221 HARTZ AVE	Danville	landfill	Email
FLOOR TEX DESIGN	355 HARTZ AVE, #A	Danville	landfill	Email
HAYWARD TRANSFER STATION	342 RAILROAD AVE	Danville	landfill	Email
LAW OFFICE OF TERRANCE D DOYLE	571 HARTZ AVE	Danville	landfill	Phone Call
SHERMAN PROPERTIES	1280 BOULEVARD WAY, #D	Walnut Creek	landfill	Email
CASA LINDA APTS WC-30 UNITS	2500 LUCY LN	Walnut Creek	compost	Email
LINDSAY WILDLIFE MUSEUM	1931 1ST AVE	Walnut Creek	landfill	Email
BYRON PARK RETIREMENT HOME	1700 TICE VALLEY BLVD	Walnut Creek	compost	Email
AAT GEARY MARKET PL, LLC	1526 GEARY RD	Walnut Creek	landfill	Email
TICE VALLEY TEXACO	1601 TICE VALLEY BLVD	Walnut Creek	recycle	Letter
B HIRAHARA & D HONDA	2932 N MAIN ST	Walnut Creek	landfill	Email
TICE VALLEY PLAZA	1800 TICE VALLEY BLVD	Walnut Creek	recycle	Email
WELLS FARGO WFA191351 1YD MSW	1920 TICE VALLEY BLVD	Walnut Creek	recycle	Email
ATRIA ASL010582 4YD MSW	1228 ROSSMOOR PKWY	Walnut Creek	compost	Email
CALIFORNIA PLAZA OWNER LLC	2121 N CALIFORNIA BLVD, #250	Walnut Creek	recycle	Email
ATRIA ASL010579 1-8YD MSW	1400 MONTEGO	Walnut Creek	landfill	Email
CONTRA COSTA U M C	260 WALNUT AVE	Walnut Creek	landfill	Email
PLAZA WALNUT CREEK	1333 N CALIFORNIA BLVD, #680	Walnut Creek	compost	Email
YGNACIO VALLEY LIBRARY	2661 OAK GROVE RD	Walnut Creek	recycle	Letter
ALAMO VILLAGE-30 UNITS	1392 DANVILLE BLVD	Alamo	recycle	Email
CREATIVE LEARNING CENTER	120 HEMME AVE	Alamo	landfill	Email
BETA HEALTHCARE GROUP	1443 DANVILLE BLVD	Alamo	recycle	Email
WSA VILLAGE GREEN, LLC	270 LAFAYETTE CIR, #200	Lafayette	recycle	Email
935 MORAGA RD INVESTORS LLC	935 MORAGA RD	Lafayette	recycle	Phone Call
OLD FIREHOUSE SCHOOL	984 MORAGA RD	Lafayette	compost	Phone Call
HOLY SHEPHERD CHURCH	433 MORAGA WAY	Orinda	landfill	Letter
FAVORITE STORY	166 E PROSPECT AVE	Danville	recycle	Letter
KDC KITCHEN & BATH GALLERY	228 RAILROAD AVE	Danville	landfill	Phone Call
DARREN JEWELER	700 HARTZ WAY	Danville	recycle	Phone Call
DIRECT SALES-FLOORS -DV	121 DIABLO RD	Danville	recycle	Phone Call