RecycleSmart Software RFP Questions & Answers
September 22, 2026

1. **Question 1: Incumbent System Data Handoff**

   The RFP states that Republic Services' contract with Routeware (Recyclist) ends September 1, 2027, and provides for an overlap period beginning May 1, 2027 to ensure a smooth transition. To let proposers commit to a firm migration timeline:

   a. *Will Republic Services and/or Routeware be required to provide a full export of the existing technical assistance and compliance data (generator records, outreach history, site visits, waivers, edible food recovery records, and photographs) to the selected vendor? If so, in what format(s), and by what date within the overlap period?*

      Authority Response: Routeware states that their contracts are written that the customer owns all data, they do not provide the data, and the contracted customer must export the data. They clarified that they cannot bulk export photographs and document attachments, the customer must manage the export manually. Republic Services is the contracted customer. We will work in partnership with them to extract all the data possible but are open to innovative ideas about how to extract photographs and documents. The Authority has not established a date by which data will be available. However, Republic Services and the Authority can bulk download primary data reports at any time. We will collaborate with the selected vendor to set an appropriate transition schedule for remaining data.

   b. *Can the Authority provide a sample export (or field listing) from the current Recyclist system, similar to the Republic import fields provided in Informational Attachment C?*
      Authority Response: The fields from the All Data and All Activity reports are listed below.

   c. *If a complete export cannot be compelled from the incumbent, does the Authority hold its own copies of the compliance records (e.g., inspection forms, photos, waiver documentation) that could serve as the migration source?*

      Authority Response: See response to 1(a). No, the Authority does not hold its own copy of these records.

2. **Question 2: County Edible Food Recovery Data**
    a. *For the monthly import of Edible Food Recovery data from the County's platform, can the Authority provide a sample of the County's export file (fields and format) so proposers can confirm compatibility?*

    Authority Response: See attached Sample Copy of Contra Costa Health Services EFR Inspection Data Export.

3. **Question 3: Contract Form**
    a. *Will the Authority contract on the vendor's Software as a Service agreement (submitted per Section XIII.H), on an Authority-provided professional services agreement, or a combination of the two?*

    Authority Response: The Authority asks the proposer to submit a sample SaaS agreement currently used with public agencies. Submission of this agreement does not constitute acceptance of its terms by the Authority. The Authority reserves the right to negotiate all terms and conditions prior to contract execution.

All Activities Report Fields

Date
Generator
Account #
Address
Jurisdiction
Activity Type
SB 1383 Waiver Type
SB 1383 Related (Organic Waste)
SB 1383 Related (Food Recovery)
Conducted Training Session
Number of Attendees
Compliance Checklist
User
Area
Generator Type
Business Group
Status
Notes
Photos
Documents
Garbage CY
Recycling CY
Food Waste CY
Yard Waste CY
Total Recycling CY
Total Organics CY
Total CY
Issue Date & Type of Waiver on File
Status
Edible Food Generator
Organics Status
Latest Activity Date
Latest Activity
Organics CY
Import Date

All Data Report Fields

Recyclist ID
Name
Account #
Street Address
City
ZIP
Jurisdiction
Area
Generator Type
Units
Routes
Latest Activity
Latest Activity Date
Account Owner
Multi-Tenant Property
Tenant
Tenant of
Rate Year 12 Completed
Rate Year 12 Completed By
Rate Year 12 Completed Date
Rate Year 11 Completed
Rate Year 11 Completed By
Rate Year 11 Complete Date
Rate Year 10 Completed
Rate Year 10 Completed By
Rate Year 10 Complete Date
Rate Year 9 Completed
Rate Year 9 Completed By
Rate Year 9 Complete Date
Rate Year 8 Completed
Rate Year 8 Completed By
Rate Year 8 Complete Date
Rate Year 7 Completed
Rate Year 7 Completed By
Rate Year 7 Complete Date
Recycling Status
Shared Recycling Service Account #
AB 341
JPA Recycling
Organics Status
Shared Organics Service Account #
AB 1826
AB 1826: Reason for Exemption
SB 1383 (Organics)
SB 1383 Organics Waiver
SB 1383 Organic Recyclables Waiver
Food Waste Participation
Yard Waste Participation
Backhauling/Self-Hauling
Landscaper Hauls Material
Landscaper Name
Landscaper Material Destination
Landscaper Est. Weekly CY
Scavenging
Business Group
Edible Food Generator
Food Recovery Entity
Food Recovery Contract Status
Edible Food Generator Type
SB 1383 (Edible Food Tier)
Food Recovery Status
Garbage CY
Recycling CY
Food Waste CY
Yard Waste CY
Organics CY
Total Recycling CY
Total Organics CY
Total CY
Services
On-Call Service
Compactor Service
Contract
Gate Code
Non-Responsive
AB 827
AB 827 Reason for Exemption
Customer Container Access
Compliance Notes
Scavenging Notes
Backhauling/Self-Hauling Notes
Notes
Contact Name
Phone
Contact Phone
Contact Email
Billing Name
Billing Attention To
Status
Added User
Added Time
Modified User
Modified Time
Import Date
Merge Status
ID