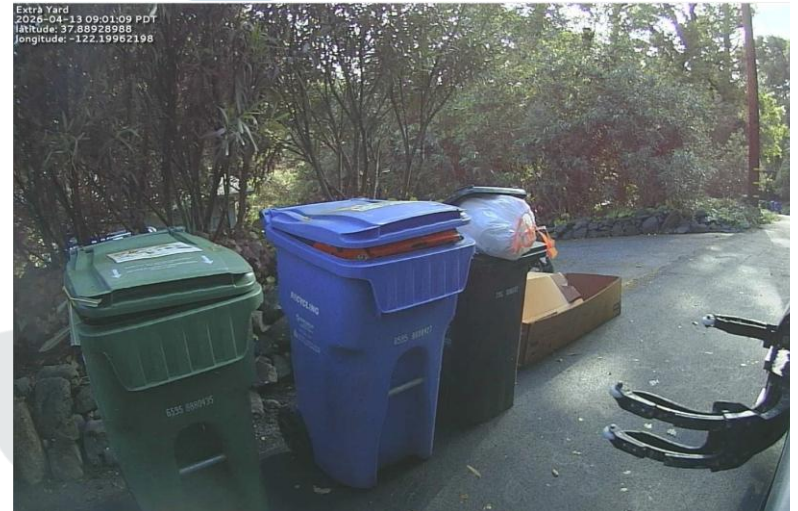


Implementation of Garbage Overage Charges for Single-Family Homes

Board of Directors Meeting
August 27, 2026

Overflowing Carts

- Examples of overflowing landfill carts in our service area as recorded by truck cameras



Overflowing Carts



Concerns Regarding Overflowing Carts

- Spills / litter / vectors
- Stormwater contamination
- Fairness
 - Customers pay for service based on the volume of their landfill carts
 - Some customers are receiving more service than they are paying for
 - Most customers are paying for the appropriate amount of service

Overage Charges

- Republic may charge for garbage overages
 - Per the current (2015) agreement
 - Per the new (2027) agreement
- Overages include
 - Extra bag beside cart
 - Overflowing cart
- To date, Republic has only charged single-family homes for extra bags set out beside the cart

Overage Charges

- Republic to begin charging fees for overflowing carts on November 1, 2026
 - New for single-family homes
 - Already charging for commercial and multi-family
 - \$10/occurrence
 - Landfill carts only
 - “Extensive” overages only

Extensive Overage Criteria

- Minimal overage examples
 - Does not meet criteria
 - Would not be charged



Extensive Overage Criteria

- Moderate overage examples
 - Does not meet criteria
 - Would not be charged



Extensive Overage Criteria

- “Tall Trash” example
 - Does not meet criteria
 - Would not be charged because cart isn’t full



Extensive Overage Criteria

- Extensive overage examples
 - Does meet criteria
 - Would be charged



Extensive Overage Determination

- Documented by truck cameras
- Identified by AI
- Matched to service address by GPS
- Checked by two Republic employees
- Customer notification includes date of the overage
- Customer can view photo of overage by logging into their online Republic account

Overage Charge Rate

- \$10 per occurrence
 - For overflowing landfill cart
 - For bag set next to landfill cart
 - Current charge is \$17.78 per bag
 - Will be \$10 per bag starting November 1, 2026
 - Same rate and criteria for all cart customers
 - Single-family
 - Multi-family
 - Commercial
 - November 1, 2026 – June 30, 2028

Estimated Occurrences

- Overflowing landfill cart = 1,500 per month
- Bags set out next to landfill cart = 100 – 150 per month
- Out of 68,000 single-family homes collected once per week
- Overflowing carts expected to decrease over time in response to the fee

Education Plan

- Grace period = September 1 – October 31
- Individualized warning notices for overages during the grace period
- General postcard and email to all single-family homes
 - September 2026
 - November 2026
- Article in Fall / November RecycleSmart newsletter

Draft Postcard

Overage Reminders

Agenda Item No. 4c
Attachment C



Republic Services is proud to serve your community. We remain committed to providing you the highest quality services in a safe and compliant manner. What you put in your recycling and waste carts affects our ability to reliably serve you in a way that keeps our drivers safe, our equipment performing optimally, and keeps your neighborhood clean.

Beginning November 1, 2026, **overfilled landfill carts** will result in a \$10 / occurrence fee. We will notify you with a warning if you have an overfilled landfill cart before November.

Close the lids

Make sure all your recycling and waste fits in their respective carts with the lids closed. If you consistently have waste that exceeds your cart size, call customer service to understand your options for a larger or second cart, or utilize your free on-call clean-up or Reuse & Clean-up Day.



Fees

Overage:
\$10 / occurrence

Beginning Date:
November 1, 2026



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